

## Annual Maintenance Contract

Written by Administrator  
Wednesday, 10 March 2010 10:24 -

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NBDST provides supplies & support contracts for businesses in Kathmandu and surrounding areas. Designed with the smaller business in mind, we offer predefined & custom annual support agreements that have a number of benefits over our existing services. From just maintaining your computer hardware to providing a complete computer support solution, we will put together a package that will suite your needs and budget.

We provide cost saving Annual Maintenance Contracts with fixed annual rates that allows easy budgeting. All required labor is covered up to an agreed service level (see table below) for tasks such as consultancy, configuration of hardware and software, problem solving and networking.

### Features & Facilities

1. Installation & Configuration of general office equipment
2. Priority Service
3. Out of Office hours support
4. Telephone & remote support
5. On-site Consultation
6. Dedicated IT personnel / free training (1 no.)

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7. Website maintenance

8. Software maintenance